

**Aging and Disability Resource Center (ADRC) Calumet/Outagamie/Waupaca
Advisory Committee Meeting Minutes
Thursday, November 8, 2012
Goodwill Industries, Menasha**

Members Present: Gentz, Luebke, Schreiner, Karth, Iverson, Schamens, Radtke, Lehrer, Stepien, Renning

Members Excused: Wolter

Staff Present: Dewhurst, Enright, Kramer, Stratton

- 1) CALL TO ORDER: Luebke called the meeting to order at 2:30 p.m.
- 2) QUORUM: It was determined that the meeting was properly announced and a quorum was present.
- 3) ROLL CALL AND INTRODUCTIONS: Introductions were made by committee members and staff.
- 4) APPROVAL OF AGENDA AND MINUTES: Motion by Gentz and a second by Lehrer to approve the agenda and September 13, 2012 minutes. Minor change in wording under item 8b., Community Living Specialist, change the word Medicare to Medicaid when referring to saving dollars.
- 5) PUBLIC PARTICIPATION: None
- 6) COMMUNICATIONS: Stratton shared the results of the state Consumer Satisfaction Surveys for the Elder and Disability Benefit Specialists. Ratings in a state survey indicated that 87% rated services as excellent and 11 % rated services as good. A 98% customer satisfaction rating.
- 7) COMMITTEE MEMBER REPORT: Radtke and her daughter attended the 2012 Wisconsin Self-Determination Conference at the Kalahari Resort in Wisconsin Dells October 29-31, 2012. Attendees included IRIS and Family Care representatives and consumers receiving services. Beth Wroblewski, Deputy Administrator for the Division of Long Term Care, was the keynote presenter. A documentary movie titled, "Wretches and Jabberers" was shown that showed two men with autism embarking on a global journey to help others with autism break through their isolation. Radtke reported that this is a conference worth attending. Redman reported attending a session with Congressman Reid Ribble on the needs of children with disabilities & their families on September 25th sponsored by the Fox Valley Siblings Network. The session was non-political and 48 families were in attendance. Luebke announced a session at the New Hope Center in Chilton on

November 14th at 4:30 p.m. regarding sheltered workshops. Comments were made that the state Department of Vocational Rehabilitation has had long waiting lists for years. Iverson commented on the need for communication with legislators on the impact of Health and Human Services (HHS) departments and budget impacts when working with children with disabilities. The Calumet County HHS Department Legislative Committee is planning a meeting with legislators to give the public the opportunity to share concerns.

8) REPORT OF AGING AND DISABILITY RESOURCE CENTERS

- a. **ORGANIZATIONAL EFFECTIVENESS:** Redman and Wolter are representing the Advisory Committee in this process for continuous quality improvement. Redman reported that the first session identified strengths, gaps and prioritized items to achieve an ideal/desired future (s) state for the COW (Calumet, Outagamie, Winnebago) ADRC. Marketing the ADRC with an emphasis on the medical community may be an area of focus.
- b. **UPDATES FROM BRANCH OFFICES:**
 - Waupaca:* Enright reported that Jennifer Schimmelpfenning was hired as the Community Living/Information and Assistance Specialist and will begin on November 26, 2012. Schimmelpfenning was a Disability Benefit Specialist with Outagamie County. Her role will be to work with the 9 nursing homes in Waupaca County to provide information and assistance and options counseling for consumers choosing to relocate to another location from the nursing home. There are 9 nursing homes in Waupaca County. The King Veteran Home has approximately 750 nursing home beds, more than half of all beds in Waupaca County. King does not contract with Community Care. Waupaca County no longer has a waiting list for services. Enright distributed a report of Long Term Care details and the ADRC Connection newsletter. Enright will be retiring on January 4, 2013.
 - Calumet:* Dewhurst reported that on January 1, 2013, Calumet County will be at full entitlement. Calumet County has 60 consumers on the list with 24 in process; 42 enrolled in Family Care; 2 enrolled in IRIS; 4 pending services and 3 nursing home relocations. Thirty are over asset or holding a spot. As of November 7th, 267 consumers have enrolled in Family Care and 41 in IRIS. Dewhurst distributed the ADRC Connection newsletter.
 - Outagamie:* Stratton shared a detailed Wait List Report. There are 211 on the Wait List; 94 in hover status (no decision made); 75 are over asset; and 35 in process. Since April of 2012, 175 consumers were enrolled in Community Care; 7 in IRIS, and there were 49 nursing home relocations. Stratton also shared the 2012 Contact Activity Report for the first 3 quarters of 2012. Total contacts year to date for Outagamie County are 6,587 consumers. The Darboy and Greenville meal site managers resigned. Hiring will occur to replace these positions.

- c. **REPORT FROM ADRC COORDINATOR:** Kramer distributed a written report highlighting the following: The ADRC had 19,030 consumer contacts from January through September of 2012. The largest number of contacts were 60 years of age and older at 11,361. The National Council on Aging recognized the efforts of Nancy Krueger, Health and Wellness Coordinator, in the COW counties as a “Best Practice” on implementing and disseminating evidence based prevention programs. As of November 1st, 2012, more than 1,200 consumers benefitted from programs in the ADRC COW counties. The ADRC regional website received 17,250 visits from January through November 5, 2012.

ITEMS FOR ACTION AND DISCUSSION

- a. **LOGISTICARE/TRANSPORTATION REPORT:** Stratton shared notes from the October 29, 2012, LogistiCare Advisory Committee meeting. Enright and Stratton serve on this committee. LogistiCare expanded MA non-emergency medical transportation services in SE Wisconsin on September 1, 2012. Logisticare underestimated the call volume and volume of rides in SE Wisconsin. A lengthy discussion followed by Advisory Committee members. A letter was shared that was issued to Senator Kathleen Vinehout and Representative Samantha Kerkman, co-chairs of the Joint Legislative Audit Committee from State Senators and Representatives, requesting a legislative audit of LogistiCare. A Milwaukee Journal Sentinel article was also shared regarding a Waupaca County incident with LogistiCare. A motion was made by Iverson and seconded by Lehrer to send a letter from the Advisory Committee members. Stratton will draft a letter to be reviewed by committee members, staff and final approval from Romenesko.
- b. **EDUCATIONAL PRESENTATIONS:** A tour of Valley Packaging Inc. was recommended with an overview of what they do. Suggested having the Advisory Committee meeting at Valley Packaging Incorporated.
- c. **MEETING DATES AND TIMES FOR 2013:** Meetings will take place every other month starting at 2:00 p.m. at Goodwill Industries in the Obeya Room. The January meeting will be held at the UW-Extension office in Appleton.

Next Meeting Date: January 10, 2013, at UW-Extension 3365 W. Brewster St. Appleton

MEETING ADJOURNED: Motion made by Lehrer, second by Schreiner. Motion carried unanimously.

Respectfully submitted by Darlene Kramer, Regional Coordinator
These are UNAPPROVED minutes.