

Aging and Disability Resource Center (ADRC) of Calumet, Outagamie and Waupaca Counties  
Regional Advisory Committee Minutes  
March 11, 2021

Members Present: Karth, Jones, Moehn, Van Frachen, Jacklin, McCabe, Ruffolo, Renning, Olson, Golding

Members Excused: Barkmeier, Riebel

Staff Present: Dewhurst, Bunnell, Brandt, Erickson, Hintz, Kramer

1. CALL TO ORDER: Jacklin called the virtual meeting to order at 2:00 p.m.
2. QUORUM: It was established that a quorum was present.
3. INTRODUCTIONS: Introduction of members and staff.
4. APPROVAL OF AGENDA AND MINUTES: Minutes of the January 14, 2021 meeting were unanimously approved. Motion by Renning, second by McCabe. Agenda was approved unanimously. Motion by Renning, second by McCabe.
5. PUBLIC PARTICIPATION: None
6. OLDER ADULTS AND TECHNOLOGY-UNMET NEEDS: Discussion on the 2019 Linkage Connect Technology Survey, Older Adults Age 55-100 provided by Jones was shared and discussed. This came before the committee because of the inability of individuals without technology know how to register for the COVID-19 vaccine. Kramer shared that the Thompson Center on Lourdes, Appleton, offers computer classes in house and virtually in addition to on-line videos. The Kaukauna Public Library teaches and leads the classes. No one on one classes. Thompson Center has found that 30% of participants do not have computers, tablets or phones. Internet scams create trust issues for seniors regarding internet usage. The Waupaca Senior Center offers 20 minute appointments on Tuesdays for one on one help. Individuals must be senior center members 50 years of age or older. The service is free for members. The New London Senior Center would also be a potential site for computer support and training. Erickson reported that the Outagamie County Older Americans Act program/Aging Services through Title 111E funds gave Mosaic Health funds to purchase Grand Pads to help caregivers stay in touch with their loved ones. The Grand Pads are checked out at Mosaic Health. Home Instead also has a Grand Pad program. Jones reported that the Community Foundation could be a source for grants to support older adults and technology. It may be too late for this year. Best Buy and Walmart were also suggested for support. Jones has been in touch with Amy Duca at the Fox Valley Technical College (FVTC) regarding training and support for older adults and technology. FVTC may not apply for grants but may be interested in supporting the training needs. Ruffolo reported that there is a group at the FVTC called SeniorNet. Bunnell reported that the Chilton Public Library provides computer support and training. Tablets may also be checked out for limited time use at the library. Calumet County libraries could be potential partners. The committee determined that providing support for seniors and technology should begin in Calumet County with discussions at the Aging Committee and/or the HHS Committee Meeting. Ruffolo will research Senior Net. UTube Channel Classes are another option. Partnering with high schools may also be a means to assist seniors with technology. An update will be provided at the May Advisory Committee meeting by Jones.
7. REPORT OF AGING AND DISABILITY RESOURCE CENTER
  - a. COVID-19 UPDATE-A lot of progress has been made with offering the vaccine. Phone numbers are now available in all counties to call and schedule a vaccine. On line registration is still quicker than the phone. Many locations are now available in the community. Ruffolo

reported that the Veterans are now vaccinating veterans 55 years of age and older in Appleton and Green Bay. Individuals with disabilities are also eligible for the vaccine. Independent pharmacies are more flexible with the age requirement.

- b. **ADRC ACTIVITY REPORTS BY COUNTY-CALUMET:** The Neenah Foundry will be promoting the ADRC on TV Monitors in their break rooms. On April 1, 2021, INCLUSA will be a new Managed Care Organization joining Community Care Inc., and Lakeland Care, Inc. All counties are working on the 2022-2024 3 year Aging Plan. Counties are having planning meetings with the Greater Wisconsin Agency on Aging Resources (GWAAR). Counties are required to get community input on the issues and concerns relative to older adults. Calumet County has provided these surveys through the ADRC Connection newsletter, on the county website with a link to a Survey Monkey, the home delivered meal program and more. Ninety surveys have already been received. Susan Sorenson will replace Stefanie Chase in Calumet County as an Information and Assistance Specialist on April 1<sup>st</sup>.  
**OUTAGAMIE:** The Grab N' Go meal program will continue through July 6<sup>th</sup>. The Outagamie County Aging Program Request for Proposals, RFP's, are out for contract with providers March 1<sup>st</sup> through March 30<sup>th</sup>. Community engagement surveys for the Aging Plan have been distributed through paper surveys, Google Surveys, on the Outagamie and ADRC Regional Website, the Fox Valley Memory Project, the vaccine clinics at the Expo Center and more. Stefanie Chase and Andrea Opsteen, Information and Assistance Specialists, are new staff in Outagamie County. Brandt, Outagamie ADRC Supervisor and Long Term Care Functional Screen Lead for the COW Counties reported that all I & A specialists have taken the Continuing Skills Test. In the state, 1250 staff took the exam including Managed Care Organization staff. Only 33 staff need a plan of action and did not pass and 62 staff got a perfect score. Individual results will be provided on March 29, 2021. **WAUPACA:** Hintz reported new staff Iris Duran, Elder Benefit Specialist and Ashley Beyerstorf, Adult Protective Services, have joined the Waupaca Aging and Disability Unit. As the Aging program volunteer support returns, a 4<sup>th</sup> delivery day has been added for home delivered meals in Clintonville and New London. The Waupaca Nutrition Program received a grant of \$20,000 from the Community Foundation which will be used for equipment upgrades, shelf stable food and a Limited Term Position. Waupaca is also gathering survey data for the three year aging plan.
  - c. **REGIONAL COORDINATOR REPORT:** Kramer shared a written report on weekly analytics from the regional ADRC website; the State of Wisconsin Governor's 2021-2023 Budget proposal; 2020 ADRC Satisfaction Survey Results; and the Wisconsin Department of Health Services Grant program to support vaccinations for homebound individuals.
8. **ITEMS FOR ACTION OR DISCUSSION:**
- a. Renning complimented the Calumet County ADRC for their newsletter. There will be a program at Eagle Point on March 16, 2021 featuring Jean Long Manteufel with Long's Senior Transitions, author and columnist with the Appleton Post Crescent. Renning also shared concerns regarding scams through the phone, chain letters, prayer rugs, etc.
  - b. American Rescue Plan, Section 14 (C) Sheltered Workshops: Jacklin expressed concern regarding the vague language regarding adult children with disabilities in day services and sheltered workshops in the American Rescue Plan. This is a long standing concern for parents of adult children with disabilities. This is tied to raising the minimum wage.
  - c. Disability Advocacy Day of Action: Tuesday, March 23<sup>rd</sup>, from 10:00-12:00 is a day to connect disability advocates with their legislators. The conference will be by Zoom Conference this year.

- d. Communications: None
  - e. Topics for Future Discussion: Older Adults and Technology Update, May meeting and presentation on Able Accounts.
  - f. Election of officers, Chair and Vice Chair will occur at the May 13, 2021 Regional Advisory Committee meeting. No changes in committee membership for the 2021/2022 year. Current chair is Patrick Jacklin and Vice Chair is Dr. John Barkmeier.
9. MEETING ADJOURNED: Motion by McCabe, second by Karth. Unanimous vote.

NEXT MEETING: Tuesday, May 13, 2021 2:00-4:00 p.m.  
Annual Meeting and Election of Officers